



Case study

Supplier Process Assessment

PLANNING THE AUDITS

A major Cat A PFI service provision project was nearing completion of a competitive Assessment Phase. To provide additional confidence in the down selection process and to inform main gate approval, the IPT required an assessment of the capabilities of competing primes and their sub contractors. The areas to be audited were those considered by the IPT to be critical to the programme. The methodology used for Systems Definition complied with ISO 15288, the Assessment Methodology with ISO 15504 and the Audit Conduct with ISO 19011.

CONDUCTING THE AUDITS

First and second tier subcontractors were audited, by a team of MoD specialists, led by Frazer-Nash. A 5-man team from Frazer-Nash also audited various projects from each of two potential Prime Contractors for several days to determine the level of process maturity of the following key systems processes:

- ▶ Acquisition management
- ▶ Resource management
- ▶ Quality management
- ▶ Project control
- ▶ Risk management
- ▶ Operations management.

DATA VALIDATION

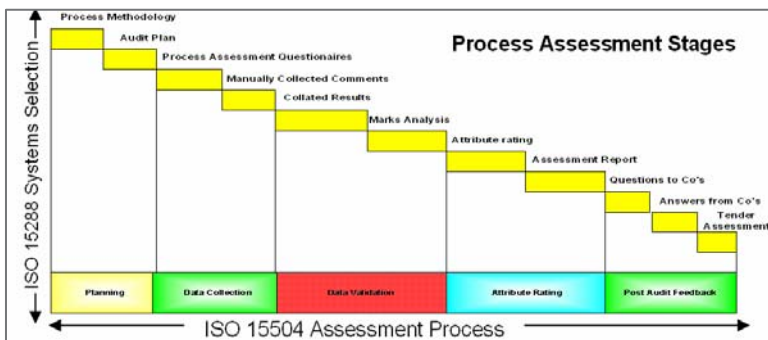
The audit team collected the results, reviewed the supporting evidence and agreed common assessment standards across the companies and projects being audited. Marks were awarded, weighted and subsequently analysed.

ATTRIBUTE RATING

The results were then measured against criteria to determine the level of capability maturity to ISO 15504. Reports were compiled for all sub contractors and the potential prime contractors using the ISO 15288 systems processes categories.

POST AUDIT FEEDBACK

A report was provided to the IPT on areas where contractor processes were both adequate and inadequate. These comments were conveyed to the companies during the tendering period and where appropriate, revisions were included in their final proposals. Frazer-Nash then supported the IPT reviewing the proposed revisions. A fully documented audit trail was then delivered to the IPT.



Client
DPA

Business need
Audit of the processes of prime contractors and an assessment of sub contractors in the supply chain

Why Frazer-Nash?
With our independence and the depth of our expertise, Frazer-Nash capabilities extend from brief advisory reports to providing detailed evidence.

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