

Protecting your business

Independent advice that adds value to your organisational resilience



In November 2014, the British Standards Institute published BS65000 Guidance for Organisational Resilience. This landmark standard provides an overview of resilience, describing the foundations required and explaining how to build resilience. It deals with an organisation's capacity to anticipate, respond and adapt – which could be crucial to its survival.

Since the guidance was published, the debate about organisational resilience has increased in intensity. Business leaders are deciding what actions they need to take, if any, to change their resilience strategies and structures. And whilst they have the guidance as a roadmap, putting it into practice within multi-faceted and complex organisations creates a whole new set of challenges for them.

At Frazer-Nash, we've been using the principles of sound organisational and technical resilience for decades. This comes from our experience of working with safety critical and highly regulated industries – where resilience is fundamental to their licence to operate.

Frazer-Nash's systems approach adds value

Sometimes, a defined approach to a specific problem is all that is required. But more often than not, your challenges are framed by a wider context. This is particularly true of BS65000 – a standard that touches every part of your organisation.

“ Whatever the challenge,
we take a holistic view. ”

We try to think like you and understand your assets, systems and processes. It's our business to solve your problems, so we work hard to gain a comprehensive understanding of your business. This means we can anticipate outcomes, test new ideas and find the optimum solution.

Our expertise

Human factors:

we can help you manage the environmental, organisational, and human characteristics and behaviours which can impact on your business resilience

Modelling and simulation:

developing scenarios and testing for a range of outcomes improves resilience and aids decision making

Information assurance:

with considerable experience in managing business critical and sensitive information, we work with you to ensure your data processes are robust, resilient and secure

Our cyber security expertise can help you understand your security vulnerabilities and threats and help manage incidents

Information systems:

we help you manage the interfaces between people, processes and systems

Business continuity:

we help you develop robust systems and processes that resist disruption and recover quickly

Our people

The best results come from the best people. Our employees are talented, original thinkers who exchange ideas, share their knowledge and collaborate enthusiastically. We only employ those who combine outstanding technical expertise with commercial awareness. We look for people of openness and integrity who can work well with their colleagues, engage with our customers and get to the heart of the problem.

How we support your commitment to BS65000

At Frazer-Nash we can work with you to embed BS65000:2014 into your business – instilling the principles of organisational best practice, whilst enhancing levels of performance.

We can help you to become more agile, adaptable, productive and competitive by:

- Helping you develop your approach to BS65000 by developing strategy and plans to support resilience management
- Making an objective assessment of your organisation's resilience: using a blend of proven tools and methodologies tailored to your needs
- Identifying critical dependencies between functional disciplines and help you manage them more effectively
- Providing technical and engineering advice appropriate to your business
- Supporting your investment decisions.

Why Frazer-Nash?

By understanding your business and the complex interaction between the external environment and your people, technology and processes, we're able to add real value – helping you to preserve your capabilities, brand and reputation by combining skills and experience gained from operating across a range of industry and government sectors.

Our expertise comes not from a single perspective, but from detailed knowledge of a broad range of disciplines and their application across different markets. Through a systems approach we combine our extensive skill set with our ability to think creatively.

Listening to you and understanding your business needs is key to our mutual success. We want you to be delighted by working with a company that genuinely understands your business, the challenges you face and what's really important to you – a high-quality result, complete reliability, value for money and a clear competitive edge.

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BS65000:2014 covers

Operational disciplines that contribute to overall resilience include:

- Asset management
- Business continuity
- Change management
- Crisis management
- Cyber security
- Emergency management
- Environmental management
- Facilities management
- Financial control
- Fraud control
- Health and Safety
- Horizon scanning
- Human resource planning
- ICT continuity
- Information security
- Physical security
- Quality control
- Reputation management
- Risk management
- Stakeholder management
- Supply chain management

About us

Turnover: £63 million (2013/2014)

Number of employees: Over 600

Office locations:

United Kingdom

Bristol, Burton-on-Trent, Dorchester, Dorking, Glasgow, Gloucester, Plymouth, Warrington

Australia

Adelaide, Canberra, Melbourne

Our markets and expertise:

aerospace, transport, nuclear, marine, defence, renewable energy, oil and gas, security and resilience, electronic and electrical engineering